

Annual Pricing Guide 2022-2023

# Go where the road takes you with an FNB Standalone Petro Card

Including credit facility service fee and credit card account fee. Your FNB Petro Card Account offers you a credit facility account as well as a transactional account which is linked to a single petro card. The FNB Standalone Petro Card is designed to be the transactional tool for vehicle fuel and vehicle maintenance – as well as toll purchases. This card is perfectly positioned to assist you in your hour of need.



Terms, conditions and rules apply

First National Bank Advision of FirstRand Bank Limited. An authorised Financial Services and Credit Provider (NCRCP20).

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Whatever your needs, we have the solution for you



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### Product overview

### **FNB Petro Card**

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### Bank

- Subscription to inContact at no charge. This means we'll SMS you every time more than R100 goes in or out of your account
- Subscription to cellphone banking, online banking, telephone banking and the FNB Banking App at no charge.
- Balance enquiries using cellphone banking, online banking, telephone banking and the FNB App
- PIN replacement
- Auto payment solution, offering you the convenience of having your account paid on time each month
- Make secure payments with your chip & PIN standalone Petro card



### Live

AA roadside assistance, which includes:

- Roadside repair
- Refuelling with up to 10 litres (you will be charged for the cost of the fuel)
- Changing of flat tyres.
- Key lock-out service
- Restarting a flat battery
- Tow-in service
- Courtesy services
- FNB stand by you service

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### General fees



### General fees

### **FNB Petro Card**

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### Monthly fees

Credit facility fees	
Credit facility service fee	R17
Initiation fee (once-off)	Up to a maximum of R175
Credit card account fees	
Monthly account fee	R40
Additional card fee	R20
Credit facility fees	
Credit card budget purchases	No charge
Fuel transaction fee	R6.25

### General fees

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Voucher retrieval request	
Local	R105
International	R295
Other fees	
Declined transaction fees	R8.50
Card replacement fee (per card)	R125
International card delivery	R730
Courier delivery	No charge
Urgent delivery	R260
Branch Delivery	No charge
Schedule delivery <sup>1</sup>	R150

<sup>&</sup>lt;sup>1</sup> Scheduled delivery will be free if KYC documentation needs to be collected.
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## Important information



### Additional information

### **FNB Petro Card**

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### Important information

- These prices include VAT
- Interest rates are personalised and appear on the FNB Credit Card statement
- Visit FNB's website for a copy of the terms, conditions and rules that govern our agreement
- Should you require further information on any credit card products or services, please contact FNB Credit Card Customer Enquiries on 087 575 1111

### **Definitions**

- FNB Credit Facility service fee is charged monthly for the routine administration of maintaining your credit facility
- FNB Credit Card monthly account fee is charged monthly for the administration and maintenance of your credit card account

### The small print

### **FNB Petro Card**

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#### Our small print is straightforward.

### Information on our products and prices

- FNB, a division of FirstRand Bank Ltd. reserves the right to change fees or introduce new fees from time to time. If we do this, though, we'll give you at least 20 business days' notice of these changes. You'll find these changes on FNB's website.
- We strive to keep the information provided in the pricing guide as accurate as possible, and we will not be held responsible if an error or omission is found.
- You must apply for each facility or product individually.
- The granting of any facility or product is subject to you meeting the qualifying criteria of that product or facility.
- Each facility or product has a set of terms and conditions for that specific facility or product. We agree on these terms and conditions with the applicant.
- · If there is disagreement between the product or facility

- specific terms and conditions and what's outlined in this pricing guide, we'll follow the product or facility-specific terms and conditions that apply to such a facility or product.
- FNB reserves the right to change the features of any product or facility at any time.
- Fees quoted as "per R100" include parts thereof.
- Where cellphone banking is referred to, standard network rates apply.
- All fees quoted are VAT inclusive and are effective from 1 July 2022 - 30 June 2023.

### Standard terminology

### **FNB Petro Card**

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If you want to compare FNB's fees with those of other banks, we have, as far as possible, used standard terminology throughout this pricing guide. This is in line with Section 13 of the Code of Banking Practice (COBP). In the case where we've used FNB-specific terminology, we've added this here showing the wording that other banks may use.

### **GLOSSARY OF TERMS**

FNB TERM (AS USED IN GUIDE)	STANDARD TERMINOLOGY
Card purchase	Card transaction
Payment	Third party payment/stop order
Slimline devices	Mini ATMs
eChannels	Online banking, telephone banking, Interactive Voice Response (IVR) and FNB ATMs
Mobile channels	Cellphone banking and the FNB App

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### Contact us

For more information on our easy banking solutions: Visit www.fnb.co.za or call 0800 079 599

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